

Stories

Lalla On Hutt Art Prize/ Hutt Street Stroll **P.1**President Profile Gary Locke **P.2**5 Star Service **P.3**PARKING Day on Hutt Street? **P.4**

Vote for your
favourite SALA
artist by Friday
10th September

Lady Downer

presents the

LALLA ON HUTT ART
PRIZE

12th September at the

General Havelock.



On Sunday 12th September between 3 and 5pm join us in celebration of the inaugural presentation of **the Lalla on Hutt Art Prize** by **Lady Downer** at the **General Havelock Hotel Restaurant/Atrium**, 162 Hutt Street, Adelaide.

Proudly sponsored by Lalla Rymill's family in respectful memory and honour of Lalla's dedication to artists and the arts throughout her lifetime for your enjoyment emerging singer songwriter guitarist, Rachel Cearns will provide the afternoon's entertainment. Suitable for all ages and wheelchair friendly.

Do The Hutt Street Stroll.
It's an ARTy Afternoon.

2.30 – 4.30pm Tuesday 7th September

Put on your walking shoes and meet art lovers Janice and Yvonne outside the **Hutt Street Library**. They'll take you on a pleasurable stroll of artistic and historic discovery.

Be guided to favourite landmarks including the General Havelock, Au Matin Calme Patisserie, Buenos Aires Brassiere, Acacia Arts, Adelaide Backpackers, Latte on Hutt, ANZ, Commonwealth Bank and NAB. Learn and appreciate a little more about **photography, painting and ceramics** by up and coming local artists. End up at the **Arab Steed Hotel for poetry readings** and afternoon tea. It's **FREE** but let us know you are coming. Phone 04133 81728 or email hspa@live.com.au.

Adult Learners' Week

A festival of adult and community learning



Get to know the
HSPA
Committee

Chair

Gary Locke

Adelaide Travellers Inn

Vice Chair

Jennie Boisvert

Resident

Secretary

Richard Libralato

Ideal Shoe Shop

Treasurer

Peter Buik

Buik Holdings Group

Resident

Membership

Alan Forrest

Resident

Functions

Trent Fahey

General Havelock Hotel

Alexander Owens

Resident

Leah Busby

Blackfish Finance

Carmel Bozzon

Westpac Hutt St

Janice Argent

SALA art coordinator

They just love to have a beer with Gary!



(Gary, pictured on the left with two international visitors at the Adelaide Travellers Inn Backpackers Hostel.)

President of the Hutt Street Precinct Association, Gary Locke makes it his business to welcome visitors to Hutt Street every day.

After trading on Carrington Street for several years, Gary moved business to 220 Hutt Street. Formerly the **Clarice Hotel**, Gary changed its name and use to **The Adelaide Travellers Inn Backpackers Hostel**.

Offering 80+ beds and accommodating over 6,000 international and interstate guests to the Hutt Street Precinct every year, each traveller spends an average of \$79 per day in Hutt Street.

Gary is also President of the South Australia Backpacking Industry Association. You'll find Gary at the **Arab Steed** most Friday nights.

Accommodation; comprising of private rooms, motel style rooms with ensuites, queen size beds and 4 bed dormitory style rooms, some with ensuites.

Tours and Travel desk; booking, interstate bus and rail, lake Eyre and local sightseeing trips, and a wide variety of tours Australia wide.

Internet Café; Global Gossip internet with wifi covering areas of Hutt St, printing, scanning, faxing, international phone cards, mobile phone recharges.

City Free Bikes; proudly part of the Adelaide City Council **free bike scheme** which is enjoyed by both locals and visitors alike.



Work desk; operating the Adelaide branch of Travellers at Work and also running Gary's own online job site; Work in SA (workinsa.com.au) linking SA employers with a global workforce. Currently Gary has secured places for several backpackers working in the Hutt Street precinct.

www.adelaidebackpackers.com.au

Budgets for Better Business Free Workshop

Book now for this free workshop **Tuesday 7 September from 9.30am – 12.30pm.** at the Adelaide Town Hall, Prince Alfred Room, 128 King William Street. Register Online:

<http://www.mybookingmanager.com/eabbb>

Covered in this workshop will be

- Using budgets as a planning tool to set a course for your business for the next 12 months.
- How to prepare detailed budgets using a 5 step approach
- Monitoring budgets against actual results.

All those people who participated in Walk a Mile in My Boots have made a significant contribution to the lives of others who are homeless and vulnerable in our city. They have helped enable Hutt St Centre to find solutions to homelessness through education, helping to equip people with confidence, self esteem and new skills.

Walk A Mile in My Boots was a wonderful success and has raised over \$50,000.

The opportunities are endless for more of the Hutt St Community to get involved with the annual Walk a Mile in My Boots next year and help work towards a target of \$100,000.

Visit Hutt St Library



Book Review by Yvonne Merendi.

One of my favourite places on Hutt Street is the **Adelaide City Council Library.**

As a member I can take home a DVD for a good night in, an audio book to listen to while I am driving or an interesting reference book.

This week I found **Michael Heppell's new 2010 edition of 5 Star Service – How to Deliver exceptional Customer Service.**

This easy to pick up 'amazing service' guide has over 100 instant tips, many that cost little or nothing to achieve. If you are a retailer or running a restaurant I suggest you get your hands on this one and try out some new strategies.

Here's an excerpt from **The Blind Spot** Chapter.

"The problem with the blind spot – it's not that you don't want to fix it, it's that you don't know it's there to fix. And blind spots come up everywhere. It could be: the navigation of your website, the wording of a question on your application form, the layout of a shelf, a misleading pricing policy, a glitch in your software, being unaware of the attitude of someone on your team.

So how do you identify your blind spots and when you find it, what do you do?

Here's where your customers would love to help, but only if you ask them properly. If you say, "How was everything today? You'll get 'fine' as the response. Even when it wasn't. So how about asking a better question after the 'fine' response? Something like, **"Thank you, but if there was one thing we could do better what would it be?"**

The Hutt Street Library at 235 Hutt Street is open

Monday to Wednesday 10-6,

Thursday 10-8,

Friday 10-6, and Saturday 11-2pm.

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PARK(ing) Day on Hutt Street 2011?



Transforming car spaces into people places. Pictured : parking bays from Brisbane's PARK(ing) Day 2009.



Would you like to see selected car parks transformed into 'people parks' for a day in our Precinct?

This fun community event where selected Adelaide car parks are transformed into 'people parks' will be happening around Adelaide on **Friday 17th September** for **International PARK(ing) Day**.

PARK(ing) Day is a global event that was started in San Francisco. Since 2005 PARK(ing) Day has grown to include over 50 installations in over 100 cities across North America, Australia, Europe and South America.

It's based on the idea that paying a parking meter is like 'renting' a public space, and instead of parking a car, why not park something else?

PARKs are surprising, fun additions to the everyday street environment, and powerful symbols of communities wanting to improve urban quality.

Adelaide PARK(ing) Day is inviting groups to register to create a PARK on the day. Everyone is encouraged to get out and about on the day and enjoy these temporary creative PARK spaces. PARK(ing) Day is all about:

- Calling attention to the importance of urban public spaces
- Rethinking the way we use our streets
- Creating diverse conversations about design.

For more information go to www.adelaideparkingday.com

Email hspa@live.com.au if you would like the Hutt Street Precinct Association to support this event.

